

JX Collaborate Release Notes

These notes describe features in the JX Collaborate August 2023 release scheduled for Wednesday, August 30, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

Note: The initial launch of JX Collaborate is available for clients running WebEOC 9.15 and later in the commercial United States or Asia-Pacific (APAC) hosting regions and clients using the Juvare Unified Command Platform (UCP). JX Collaborate will be available in other WebEOC hosting regions and eICS, EMResource, and EMTrack later this year.

Organization Profile

After registering for JX Collaborate, a profile is created for your organization. The profile includes your organization name, any acronym or abbreviation, logo, location information, and contacts, which you can update as needed. With your consent, your profile information appears in the Juvare Exchange (JX) directory, making it easy for you and other organizations to connect with local, regional, and federal partners and stakeholders to complete daily operations and respond to significant events.

Networks

Organizations in JX Collaborate can create and join networks, which allow you and other network members to interact within your solution. Networks can be public, public by invitation, or private, enabling network members to share information and files securely for enhanced situational awareness.

As a Client Administrator, you can create, join, or request access to networks. You can also add or remove your organization from networks. Other representatives from your organization are limited to viewing and interacting with the other members of your networks.

Chat and File Sharing

Within a network, you can chat and share files with other network members. You can add comments to the General Topic or create a new topic to provide status updates, discuss incidents, or check in on daily operations. Within a chat, you can share documents, images, and video and audio clips with one or more members in the chat. Chats can also be archived for future reference and reporting.